ABOUT MEDICAL SYSTEMS, INC.







We have successfully served community health centers with software and services for more than 25 years. All our clients are community health centers, and we only accept community health centers as clients.

Since our clients have the best insights, they guide the ongoing development of our solutions and services, enabling them to furnish more clinical and social services to their patients, provide a more comfortable work environment for their staff, and fulfill important missions in their communities.

With our long-term experience and skilled staff, we deliver a full range of implementation and support services to ensure our solutions fit each health center. Our expert staff members are on-site to initiate and guide the implementation process and provide post-live support.

Our clients are located throughout the U.S. and Canada. To serve our geographically diverse clients, we have offices and staff in Massachusetts, West Virginia, Rhode Island, North Carolina, Pennsylvania, New Hampshire, and Maine.

This diversity of staff, systems, and services combined with our financial stability and continuity enables us to serve community health centers for the lona-term.

For more information, please contact:

Medical Systems, Inc. West Peabody Office Park 83 Pine Street Peabody, MA 01960

(978) 531-6000

www.msi-chc.com

WE'RE A SINGLE SOURCE FOR INFORMATION SYSTEMS AND SERVICES, OFFERING COMPREHENSIVE SOLUTIONS THAT MEET THE DIVERSE NEEDS OF COMMUNITY HEALTH CENTERS.

We know that no two community health centers are alike, and that each has its own unique needs. That's why we offer a diverse range of proven and high quality systems and services that we custom fit to meet each health center's requirements.

OUR SOLUTIONS INCLUDE:

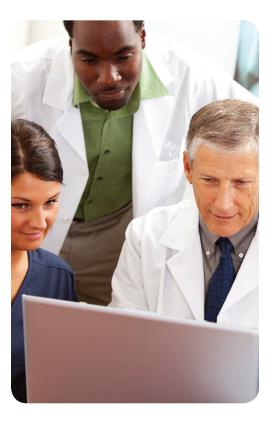
- Vision:CHC Integrated Electronic Health Records and Practice Management (EHR/PM) Software
- HL7 interface with Dentrix Enterprise Electronic Dental Records
- Remote hosting option
- Onsite implementation and training that is tailored to your needs
- Client Operating Program 24 x 7 x 365 comprehensive support services
- · Best Practices consulting services from CHC experts
- IT and networking consulting services
- Billing and revenue cycle management services

"Our experience with MSI has been very positive; their product is robust and has the capability to produce all the reports we need for our funders. What impressed me most about MSI is their willingness to work with us throughout the implementation and after. As a new community health center we value MSI, Vision:CHC Software, and the technical support that have been instrumental in our continued growth."

Andrea Caracostis, MD, MPH **Chief Executive Officer, HOPE Clinic**

HEALTHCARE INFORMATION SOLUTIONS EXCLUSIVELY FOR COMMUNITY HEALTH CENTERS SINCE 1983

We specialize solely in community health and community health centers. Our solutions are specifically designed to improve patient care and increase staff productivity.



OUR PRODUCTS – VISION:CHC

Our Commitment to Meaningful Use

Vision:CHC EHR/ PM exceeds the requirements for demonstrating Meaningful Use. **Our Software** and Services Agreement contains a warranty that we will continue to meet the requirements for demonstrating Meaningful Use.

VISION: CHC EHR/PM PROVIDES MAXIMUM SYSTEM FLEXIBILITY, SUPERIOR ECONOMIC VALUE, AND THE BROADEST ARRAY OF FEATURES AND FUNCTIONS SPECIFICALLY DESIGNED FOR **COMMUNITY HEALTH CENTERS:**

- FQHC billing Federal and State
- Claim management and eligibility verification
- UDS reporting updated annually
- Customizable management dashboards and reports with drill-down to show trends and performance against goals
- Grant tracking
- · Easily-compiled aggregate clinical and financial reporting for Meaningful Use, UDS, grants, and Registries
- Workflow automation
- · Customizable patient master chart and clinical protocols
- Patient kiosk and portal
- Automatic Quality Care Reminders
- Electronic prescribing with drug interaction and formulary checking
- Patient education literature
- Interface to Dentrix Electronic Dental Records



WE OFFER A BROAD RANGE OF COMPREHENSIVE MANAGEMENT AND CONSULTING SERVICES THAT WE TAILOR TO EACH HEALTH CENTER'S UNIQUE NEEDS:

Onsite Best Practices Consulting Services provided by community health experts and physicians who partner with the health center to:

- Establish and implement superior clinical and administrative practices, including Meaningful Use
- Guide the health center's staff in the efficient use of Vision:CHC
- Provide Physician-guided customization of workflow and clinical documentation

Billing and Revenue Cycle Management Services enable the health center to out-source the billing and collection of claims for:

- · Efficient and timely billing performed by expert staff
- · Seamless coordination between the health center and the outside billers
- · Ongoing monitoring of accounts receivable and prompt follow-up of denied claims and self-pay billing

Exceptional Support and Training

- Real-time Response Calls to our Help Desk are answered by an experienced Account Manager who is familiar with your health center's operations.
- · Easy Communications Telephone, email and ManageNet, our Webbased support system, enable health center staff to collaborate and exchange information with us.
- On-going Training The health center's staff is kept up-to-date in the optimal use of our state-of-the-art solutions to meet everchanging needs.

OUR SERVICES

We're expert in clinical operations, FQHC billing, collection services, real-time support, and best practices consulting.

